

**To ensure the fun and safety of everyone participating in SKYTrek, we ask that you review the following rules and information, in advance and sign and complete the Release Waiver.**

### **Rules and Regulations**

**To experience SKYTrek, you must comply with all of the below requirements.**

Height Restrictions: Low Ropes – minimum age of 5 & must be 120cm in height. High Ropes 140cm

- Weight restrictions: Zipline 15 Stone: Ropes Course / Climbing Activities & Fan Descender: 18 Stone. Participant must be able to safely fit in the harness.
- Minimum age for lone participation is 10. Under 10's can take part on the High Elements only if accompanied by an adult.
- Closed, secured or athletic footwear required. No flip-flops, sandals or slippers allowed.
- All loose objects must be removed from your person.
- **No** food or drink allowed while on the course.
- **No** Alcohol or drugs must be consumed before or during session
- Harness rope should stay in front and between your shoulders at all times.
- Do not touch overhead tracking system or tamper with your harness.
- Participants should adhere to all safety regulations that are presented before entering the course.
- **No** running, jumping, hanging or horseplay allowed. We reserve the right to order anyone off the course who is demonstrating unsafe behaviour.
- Any injury that occurs on the course must be reported to a manager before leaving the area.

### **Supervision**

A parent or guardian must be on the ground, in close proximity to the course whilst the activity is taking place for 5-12 year olds. For adventure parties and group sessions we will need a signed consent form if parents are not present. These are available from our booking office. Any individual under 18 booking for any activity **MUST** have a signed U18 consent form. For any Junior Party – 1 adult free

### **Medical**

You must be healthy and in good physical condition. This attraction is not recommended for anyone with heart problems, back or joint injuries, those who have had recent surgery or women who are pregnant. You must inform us of any specific needs prior to your experience, particularly any medical conditions which may affect your ability to complete the challenges. By signing in, you are stating that you are fit to complete the course.

### **More Useful Information**

The length of your adventure will vary from 20 minutes up to 2 hours – it depends on what you have chosen, how busy we are and how brave you are. Please note refunds will not be given after kit up and brief (unless in extreme weather conditions where we may be required to reschedule your session).

Please read and obey all signage in the area – they are there for the safety and protection of everyone.

You may be asked to wait during busy times. Please be patient as we have to ensure absolute safety at all times.

Finally, we hope that you enjoy your adventure but we are always looking to improve so please take time to give feedback to us and thoughts on your experience.

### **\*Walk in Policy:**

**Please note that once client has paid and harnessed up ready for course refunds cannot be given.**